

WINTER WEATHER STREET MAINTENANCE

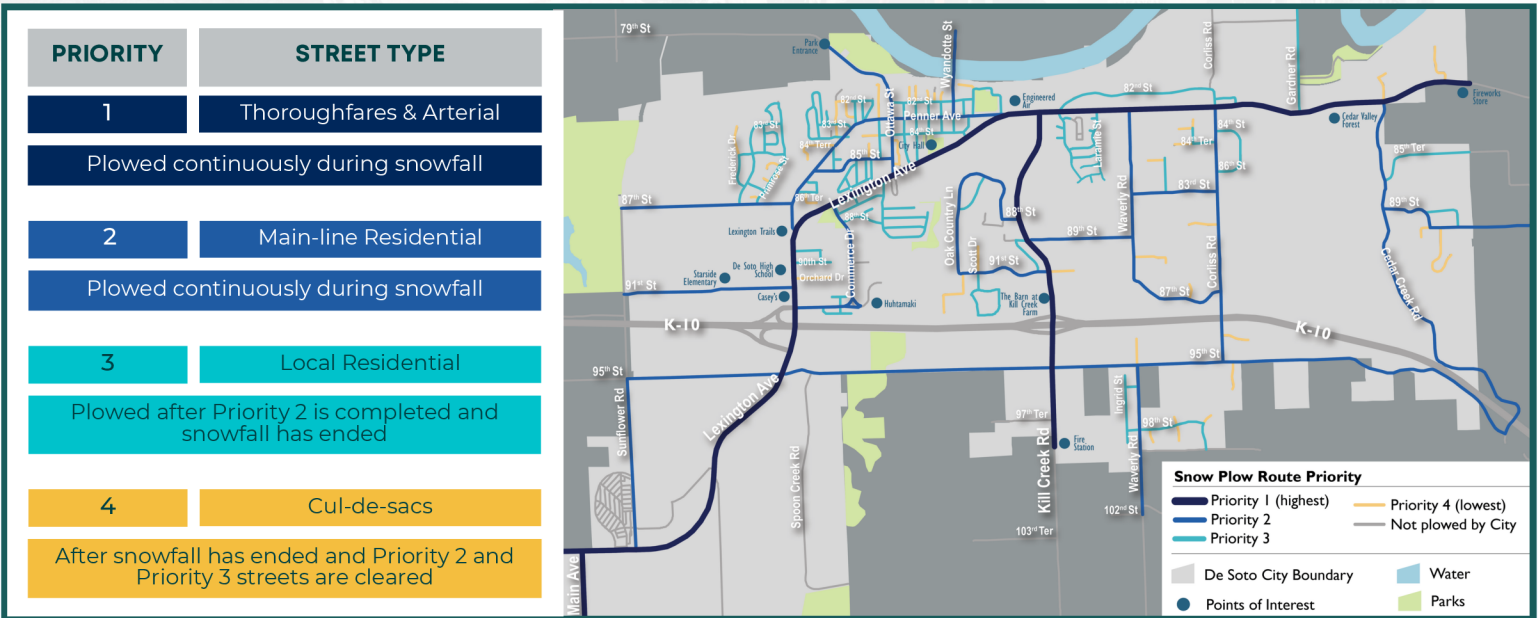
The winter months are upon us, and that means frequent ice and snow storms. Take a look at the schedule and FAQs below to learn how the City of De Soto manages winter events

Standard Snow Removal Schedule

If ice or only light snow occurs (less than 2"), and plowing is not required, City trucks will spot treat with materials only.



Snow Removal
Web Page



Frequently Asked Questions (FAQs)

- **How long does it take to clear the streets?** On average, it takes three crew members about 4-6 hours to salt and 10-12 hours of round-the-clock coverage to plow one cycle of De Soto's 112 lane miles; this is dependent on the intensity of the event, the temperatures, the number of cars parked in Emergency Snow Routes, and traffic. It can take several cycles to satisfactorily complete the entire operation.
- **What can I do to help make the snow removal process go quicker?** The most beneficial thing you can do before a winter storm is move cars and other obstructions into your driveway. When driving near a plow, give them plenty of space to make turns around corners and intersections.
- **How can I report an icy street?** With the exception of emergency requests from sheriff dispatchers, individual requests for snow removal are only taken after all major operations have been completed. You can report the location of an icy/snowy street by submitting an online Citizen Service Request at bit.ly/DeSotoCitizenRequest or calling 913-238-0437.
- **What do I do if a snow plow truck causes damage to my property?** Unfortunately, snow plows can sometimes scrape yards or push heavy snow into mailboxes. Damages can be reported by submitting an online Citizen Request. Yard damage is logged and repaired in the Spring; if there's mailbox damage, a temporary mailbox is installed within 48-72 hours after the storm and permanent repairs are made when comparable mailbox components are secured.
- **What do I do if I have a medical emergency?** For a medical emergency, please call 911; a sheriff will assist and determine the need for a snow plow.
- **How do I minimize the amount of freshly shoveled snow from being plowed right back into my driveway?** Snow windrows are piles of snow that accumulate at the end of driveways during plowing and are unavoidable. There is, however, a way to minimize the dreaded "second shovel": shovel in the direction of the traffic. In other words, while facing your driveway, clear out the right corner as much as possible and place the snow "downstream" to the left of the driveway (rather than upstream or in the street). This provides a place for the pushed snow to go other than in front of your driveway.

